

HWL EBSWORTH CYBER RISK & INCIDENT RESPONSE SERVICES



HWL EBSWORTH
LAWYERS

ABOUT HWL EBSWORTH

HWL Ebsworth is a full service commercial law firm providing expert legal services at competitive rates, focusing on client outcomes. Through our combination of legal specialists and industry experience, HWL Ebsworth has established a reputation as a legal service provider of choice for organisations across Australia and internationally.



HWL Ebsworth is currently ranked as the largest legal partnership in Australia according to the most recent partnership surveys published by The Australian and the Australian Financial Review.

The firm comprises of over 1,600 staff including more than 270 Partners across offices in every capital city.

HOW WE ARE DIFFERENT

HWL Ebsworth operates a different business model to the other leading national law practices. We understand the critical importance of effectively managing costs.

By focusing our internal investment on areas that provide tangible benefits to our clients, such as quality lawyers, training, knowledge management resources and IT systems, and choosing not to invest in unnecessary activities, we are able to offer exceptional value without compromising on quality and service.

OUR CYBER RESPONSE TEAM

Over more than a decade, HWL Ebsworth's cyber response team has earned a market leading reputation, building significant experience and capabilities in cyber risk advice and incident response.

As cyber incidents have surged in frequency and sophistication in recent years, the accompanying legislative and regulatory responses have created new obligations for companies facing an incident.

Our team keep across these changes and are frequently engaged on matters where those new obligations play out in real time. When combined with other specialist expertise across a broad range of industry sectors (including government, financial services, corporate, banking, insurance, technology, property, construction and health), HWL Ebsworth is uniquely placed to assist clients navigate the ever-evolving cyber risk landscape, including to meet industry specific requirements.

CONTACT US



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In the event of a cyber incident, please contact our 24/7 Cyber Breach Response Hotline 1300 710 871 and cyberbreachresponse@hwle.com.au

CYBER INCIDENT RESPONSE: OUR APPROACH

HELP IN A CRISIS

In a time of crisis, such as a cyber incident, you need lawyers who have got your back. We will do as much 'hand holding' as you need to help get you through the incident.

PRACTICAL ADVICE

We provide practical incident management assistance, not just give pure legal advice. This only comes with experience, not merely knowing the law. We also draw on our extensive network of vendors who can assist with the practicalities of the incident.

BALANCING THE TIMING

We strike the right balance between the competing timing imperatives - the need to act fast to contain the harm and comply with regulatory obligations, while also not 'jumping the gun' and causing avoidable panic.

TAILORED RESPONSE

We tailor our response to your needs. For large corporates, we won't duplicate existing in-house functions. Where your internal resourcing is stretched, we can help with the heavy lifting. If you only need a 'light-touch' approach, that's what we'll do.

MINIMISING COST

We don't spend lots of time and cost looking for the hypothetical 'needle in a haystack' in a data breach investigation, but are pragmatic in weighing up the likelihood of harm. We don't 'over-lawyer' an incident or look for legal issues that aren't there.

COLLABORATION WITH INSURERS

We maintain deep insurance industry relationships with insurers. We are on the panels of many major cyber insurers or are able to be 'pre-approved' to assist policyholders with cyber incidents.

OUR CYBER INCIDENT SERVICES



WORKING WITH IT FORENSICS

Engagement of forensic experts, identifying scope, testing findings, reporting on conclusions.



ENGAGING WITH REGULATORS AND AGENCIES

Advising on, and drafting, notifications to relevant regulators including the OAIC, APRA, ASIC, ACSC, NCSC.



LIAISING WITH LAW ENFORCEMENT

Dealing with police in relation to investigations and mutual sharing of forensic evidence.



ADVISING ON RANSOM DEMANDS

Advising on ransom demand legal issues and engaging ransomware negotiators.



WORKING WITH MEDIA CONSULTANTS

Advising on media and PR strategy including drafting or vetting communications.



ADVISING ON NOTIFYING INDIVIDUALS

Drafting notifications to impacted individuals pursuant to regulatory requirements.



ENGAGING ID THEFT ASSISTANCE

Engaging identity theft counselling and/or credit monitoring services to offer affected individuals.



WORKING WITH CALL CENTRES

Sourcing and engaging call centres, setting up process flow and drafting scripts and FAQs.



DEALING WITH COMPLAINTS AND CLAIMS

Advising on queries, complaints and claims from individuals and corporate clients.

PRE-INCIDENT PLANNING



Pre-incident onboarding, undertaking cyber risk assessments, drafting or reviewing incident response plans and conducting simulations, board briefings and staff training.

POST INCIDENT REVIEW



Advising on post-incident security enhancements and review of policy and procedures.