

company details



COMPANY DETAILS

Name	Emergence Insurance Pty Ltd
ABN	46 133 037 153
AFSL	329634
Underwritten By	Certain Underwriters at Lloyd's (Lloyd's Credit Rating AA- Very Strong S&P)



MAIN CONTACT DETAILS

Phone	1300 799 562
Website	www.emergenceinsurance.com
Email	info@emergenceinsurance.com.au
Head Office	Bligh House, Level 3, 4-6 Bligh Street, Sydney, NSW, 2000
Postal Address	GPO Box R748, Royal Exchange, Sydney, NSW, 2001



ACCOUNTS / TERMS OF TRADE

Name	Emergence Insurance Trust Account
Bank	Macquarie Bank BSB 182 222 Account No. 303 826 200
Credit Terms	60 Days
Broker Commission	Default 15% - Brokers can choose from 0 to 25%
Remittance	finance@emergenceinsurance.com.au



KEY PERSONNEL

Rachael Walley	Head of Corporate Cyber rachael@emergenceinsurance.com.au	National	0282 235 838 0475 055 757
Katrina Hickson	Head of Distribution katrina@emergenceinsurance.com.au	National	02 8223 5849 0475 000 349
Tim Barratt	Operations Manager tim@emergenceinsurance.com.au	National	02 8223 5833 0475 109 777



UNDERWRITING

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Claudia Figueira	Senior Underwriter claudia@emergenceinsurance.com.au	WA	02 8223 5843 0475 506 765

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CLAIMS AND INCIDENT RESPONSE

24/7 365 Days Incident Response 1300 799 562

Commercial Claims Email claims@emergenceinsurance.com.au

Personal Claims Email personalclaims@emergenceinsurance.com.au

CYBER HOTLINE

 1300 799 562

Immediate triage of cyber event by breach coach



Appointment of Emergence cyber specialists

Coverage position issued to the insured / broker



Ongoing coordination of incident response to completion

Assessment of business interruption if relevant



Post-incident reporting – identifying security improvements



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Peter Furst

Head of Incident Response

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