

cyber incident response

Emergence is here to help Australian businesses, individuals and families bounce back after a cyber incident. Our dedicated specialists are on-hand 24/7/365 to trigger an immediate recovery response to a cyber incident.

COMMUNICATION CHANNELS

24/7 365 Days Incident Response



1300 799 562

Commercial Claims Email claims@emergenceinsurance.com.au

Personal Claims Email personalclaims@emergenceinsurance.com.au

LIFECYCLE OF A CLAIM

Immediate triage of cyber event by breach coach



Coverage position issued to the insured / broker



Assessment of business interruption if relevant



Appointment of Emergence cyber specialists



Ongoing coordination of incident response to completion



Post-incident reporting – identifying security improvements



EMERGENCE CYBER SPECIALISTS



CALL CENTRE



FORENSIC ACCOUNTANTS



IT FORENSICS



LEGAL



PUBLIC RELATIONS + CRISIS MANAGEMENT



CREDIT MONITORING



IDENTITY THEFT SPECIALISTS